

May 29, 2019

Fierce Wireless
AT&T's new
leader of 5G
marketing talks
humbly about
'hillbilly' roots

Hollywood Reporter Netflix Says It Will Join Fight Against Georgia Abortion Law

The Hill
Hacking tool
responsible for
attacks on
Baltimore, other
cities developed
by NSA: report

Politico
Facebook's
Zuckerberg
faces summons
after snubbing
Canada

Fierce Video
Netflix price hike
being passed on
to T-Mobile
subscribers

Pennlive
Who's making
money as Pa.
counties
upgrade voting
machines?

Allentown
Morning Call
State panel
headed to
Bethlehem for
input on how
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Some businesses are pushing back against a regulatory proposal that would allow phone companies to block unwanted robocalls. Representatives for trade bodies that lobby on behalf of debt collectors, banks, health-care providers and other businesses met with **Federal Communications** Commission officials last week, urging them to delay a planned June 6 vote on the matter and instead seek public comment, people who attended the meeting said.

FCC Chairman Ajit Pai this month said the commission would vote on a measure allowing phone companies such as AT&T Inc. and Verizon Communications Inc. to analyze network traffic to spot and block unwanted robocalls without running afoul of federal rules. The proposal is part of an effort to cut down on unwanted and illegal robocalls, but some businesses fear it could result

in carriers also blocking automated calls from legitimate firms. Banks, collection agcies and merchants say automated calls are crucial, even though some consumers find them annoying.

Representatives for ACA International, a trade body for debt and collections companies, the American Association of Healthcare Administrative Management, the Credit Union National Association and the American Bankers Association were among those who met with FCC Commissioner Michael O'Rielly and a member of his staff, as well as a member of Commissioner Brendan Carr's staff. "It's important that the commission take a hard look at some of the proposals to make sure that they are appropriately targeted to address the problem, illegal automated calls," said Mark Brennan, a partner at Hogan Lovells US LLP, who is counsel to the health-care group and attended the meetings. The group supports efforts to stop illegal robocalls, he said.

The current call-blocking proposal could mean financial-services companies such as mortgage or educational lenders are unable to reach customers for informational purposes, which could keep them from complying with separate consumer-protection rules requiring such companies to contact customers under certain circumstances, some of the groups said.

The FCC proposal would allow consumers who feel call blocking is preventing them from receiving wanted calls to opt out of the service, a spokesman for Mr. Pai said. "The American people are sick and tired of receiving a flood of unwanted robocalls, and allowing carriers to use call-blocking services by default will help provide consumers with much-needed relief," the spokesman said. Representatives for Messrs. O'Rielly and Carr didn't respond to requests for comment.

Leah Dempsey, a senior counsel at ACA International, who attended the meetings, said the FCC should seek public comment. "It shouldn't be something done in the cover of night," she said. Representatives for the trade groups also told regulators they are concerned that customers and callers won't know when a call has been blocked. Ryan Donovan, chief advocacy officer for the credit union group, said the proposal could lead to calls about financial or consumer health being blocked with neither party knowing. "What is an unwanted call, and how does the caller know that the call is unwanted? It's very ambiguous," he said.

Separately, Noble Systems Corp., an Atlanta-based call-center technology company, said the proposal created a public-safety issue because it could result in some urgent communications from schools or health-care providers being blocked if a phone company doesn't classify them as emergency communications. Even if carriers made a so-called whitelist of emergency numbers, scammers would be able to discover and spoof them to trick consumers into answering their calls, the company said.

Consumer-advocacy groups, meanwhile, have said they worry that call blocking by the carriers could lead to additional monthly charges and billing confusion for customers. Congress is separately pressing the FCC to crack down on robocalls. The Senate approved a bill 97-1 last week that toughens penalties for illegal calls and requires phone companies to implement a call-verification standard. The bill hasn't yet cleared the House but has bipartisan support there. — *Wall Street Journal*

A special election will be held in Snyder and Union counties on Aug. 20 to fill a seat in the state House of Representatives vacated by Rep. Fred Keller last week. House Speaker Mike Turzai, R-Allegheny County, on Tuesday announced the date for the special election after accepting Keller's resignation on Friday.

Keller resigned after <u>defeating Democrat Marc Friedenberg in the May 21 special election</u> to fill the seat in Congress vacated by former U.S. Rep. <u>Tom Marino, who resigned in January for health reasons</u>. The Democratic and Republican county committees in Snyder and Union counties will nominate their party's candidate whose name will appear on the ballot to finish out Keller's term in the state House. His term expires on Nov. 30, 2020.

Keller's departure leaves the House with 108 Republicans and 93 Democrats. The number of Republicans in the chamber will grow by one next week when Marci Mustello, a Republican who also won a special election last week, will be sworn into office. Mustello was elected to serve out the remainder of former Butler County Republican Rep. Brian Ellis' term. Ellis resigned in the wake of a sexual assault complaint being filed against him by a Capitol employee. According to a report in Philly.com last week, a grand jury has been empaneled in Dauphin County to investigate that complaint. — Pennlive

