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**Big Tech call center workers face pressure to accept home surveillance**

Colombia-based call center workers who provide outsourced customer service to some of the nation's largest companies are being pressured to sign a contract that lets their employer install cameras in their homes to monitor work performance, an NBC News investigation has found.

Six workers based in Colombia for Teleperformance, one of the world's largest call center companies, which counts Apple, Amazon and Uber among its clients, said that they are concerned about the new contract, first issued in March.

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